

## Gas Ducted Heating

## **ERROR CODES**

Code	Probable Cause / Meaning	User Remedy
40 41 42	Overheat temperature	The fan will operate at maximum speed if this occurs.  Check there are sufficient outlets open on the duct system.  Check that the floor/ceiling register and baffle are fully open and not restricting air movement.  Check the return air filter (if fitted) is sized correctly, is clean and no obstructions have occurred (or been placed in front of) the return air grille.
46 47	Ignition failure.	Service call.
50	Locked out (after four ignition attempts).	Use the reset button to restart the heater.  If the error again appears:  Check that the gas supply is turned on at both the meter and the appliance gas cock (the manual valve that controls the flow of gas to the heater).  Check if other gas appliances are operating such as Gas Cooker and Hot Water Service (if installed).  Check the gas cylinders have gas, and the cylinder valve is open (LPG only).  Check that gas is being supplied to the home. Contact your gas supplier to confirm as there may be



		maintenance work in the area or a problem with the supply.
		The heater may require a general service.
53	Locked out (multiple overheat occurrences).	Check there are sufficient outlets open on the duct system.
		Check that the floor/ceiling register and baffle are fully open and not restricting air movement.
		Check the return air filter (if fitted) is sized correctly, is clean and no obstructions have occurred (or been placed in front of) the return air grille.
		Reset the appliance and if error 53 persists contact your installer.
55	Ignition failure.	Service call.
56	Locked out (pressure switch).	Gusty wind conditions can cause the pressure switch to open due to air blowing back down the flue.
		Check the flue pipe for blockages.
		Check the condensate piping for blockages (SP6 models).

**Note:** Any other error codes that appear on the screen could indicate that the heater is not operating due to a malfunction or fault with the electronic control module. This error may be reset at the power supply, however, if the error persists, contact Rinnai/Brivis Customer Care.